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Education and Training

Enrollment Verification

Starting in the 2021-2022 school year, Post-9/11 GI Bill® students who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify their enrollment to continue receiving their payments. Read below to learn more about the enrollment verification requirement and verification methods.

What is enrollment verification?

Enrollment verification is a new requirement for Post-9/11 GI Bill students to verify that they have remained enrolled in the same courses or training every month. Students who receive MHA/kicker payments will have their payments withheld if they fail to verify or report that they are no longer enrolled in their courses or training. To streamline the process, VA is providing the option to **verify enrollment easily and securely via text message**. Read more below.

This requirement is only for Post-9/11 GI Bill and does not impact other benefit programs, such as the Montgomery GI Bill, Veteran Employment Through Technology Education Courses (VET TEC), Survivors' and Dependents' Educational Assistance (DEA), Veterans Rapid Retraining Assistance Program (VRRAP), or the Edith Nourse Rogers STEM Scholarship. This requirement also does not currently apply to GI Bill students in on-the-job, apprenticeship, flight, or correspondence training.

If you are a Montgomery GI Bill® (MGIB) student, this new requirement does not represent a change for you, as MGIB students are already required to verify enrollment.

When does enrollment verification start?

Currently, the monthly verification requirement is only being applied to Post-9/11 GI Bill students who also receive MHA/kicker payments. It will become effective in phases:

Students attending **Non-College Degree (NCD)** facilities, with terms starting **on or after August 1, 2021**.

Students attending **Institution of Higher Learning (IHL)** facilities, with terms starting **after December 17, 2021**.

For all other students, including students at NCD and IHL facilities who do not receive MHA/kicker payments, you will be provided with more information before the enrollment verification requirement applies to you.

NOTE: If you are taking multiple classes and **any of them** start after the effective date of this requirement, you will be required to verify enrollment even if your other classes started earlier.

Not sure if your school is an IHL or NCD facility?

How do I know which type of facility I attend?

IHL Facilities:

1

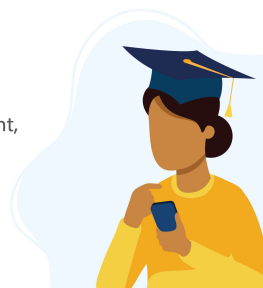
Have Associates/
Bachelors/Masters/PhD
degree programs.

2

Are typically
traditional
2-to-4-year schools.

All other facilities are NCD facilities.

Some NCD
facility programs
(e.g. on-the-job,
apprenticeship, flight,
or correspondence
training) are not
yet included in
this requirement.



How do I verify enrollment?

You can verify enrollment using the following methods:

Via Text Message

o **Opt in:** Students with a U.S. mobile phone number can use text messages as a simple, quick option for verifying monthly enrollment. As your enrollment approaches, you will receive the following opt-in text: "Post-9/11 GI Bill housing and kicker payments now require monthly enrollment verification. Would you like to submit yours via text? Please reply YES or NO." **Reply "YES" to opt in.** The text message link will expire **14 days after receipt**, so please respond within that time frame.

o **Verify:** After opting in, you can verify your enrollment every month simply by responding to the following text message from VA: "Did you remain enrolled in your courses in MON YYYY as certified? Please reply YES or NO. If you have dropped all your courses, you must reply NO." **Reply "YES" to verify enrollment for the previous month.**

Enrollment verification via text message is safe and secure. VA will **never** ask for your personal information, such as social security number or bank account information, via text.

VA strongly recommends text message verification for verifying your enrollment.

Via Email

o Coming soon: For all NCD students and IHL students with enrollments after December 17, 2021, the option to verify enrollment via email will also be available. **Stay tuned for additional details.**

If you are unable to verify via text or email, you will need to contact the ECC at 1-888-GIBILL-1 (1-888-442-4551) and ask a representative to verify your enrollment. NOTE: ECC wait times may be high due to the number of students verifying enrollment each month. **If you're not sure if VA has your phone number and/or email on file**, you can also contact the ECC to update your contact information and ensure you can verify via text or email.

NCD Facility Students: [Learn more about how to verify your enrollment.](#)

What happens if I fail to verify my enrollment?

If you fail to verify enrollment for two consecutive months, your MHA/kicker payments will be placed on hold. In order to have your payments released, you will need to call the ECC to verify your enrollment. When you call the ECC to release your payments, you may also enroll in text message verification at that time.

Why am I being required to verify my enrollment?

By regularly verifying your enrollment, you protect your GI Bill entitlement by preventing charges for classes or training you did not attend. Though this new requirement is an additional step, enrollment verification is easy to do and will help you better manage and access your earned benefits, as well as help prevent overpayments.

Get more information

To learn more, please visit the following resources:

- [Frequently Asked Questions](#)
- [Infographic: How to Verify Enrollment for NCD Facility Students](#)
- [Infographic: NCD vs. IHL Facilities](#)
- [Video: How to Opt Into Text Message Verification for NCD Facility Students](#)
- [Video: How to Verify Enrollment Via Text for NCD Facility Students](#)
- [Communication Toolkit for School Certifying Officials at NCD Facilities](#)

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